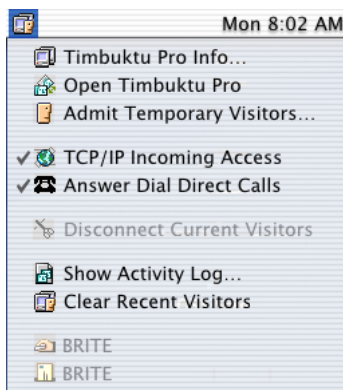


# TIMBUKTU PRO FOR MAC OS, VERSION 8 AT A GLANCE

## STARTING TIMBUKTU PRO

By default, the Timbuktu Pro Host is launched automatically when you start your Macintosh. To work with Timbuktu Pro or establish an outgoing connection, click the application icon (located by default on the menu bar in the upper-right corner of your screen) and choose *Open Timbuktu Pro*.

The Timbuktu Pro Host is started automatically whenever you start your Macintosh unless you have turned on the *Only Accept Incoming Connections When Application is Open* option on the *General* tab in the Preferences dialog box. If this option is enabled, Timbuktu Pro will not start automatically. To start Timbuktu Pro, open the *Timbuktu Pro* folder and double-click the Timbuktu Pro icon.

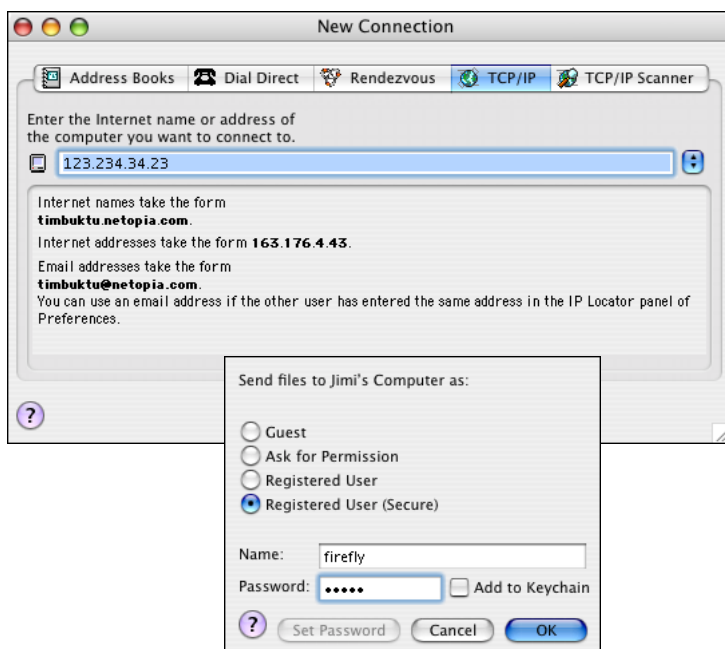


## SELECTING A REMOTE COMPUTER

Before you can use any Timbuktu Pro service with a remote computer, you must establish a connection with the New Connection window. Click the *File* menu and choose *New Connection*.

In the New Connection window, choose a connection tab—*Address Books*, *Dial Direct*, *Rendezvous*, *TCP/IP*, or *TCP/IP Scanner*—to start the connection procedure.

You can establish a Timbuktu Pro connection to a remote computer by entering its IP address, domain name, or email address on the *TCP/IP* tab. Use the *Rendezvous* tab to search for active Timbuktu Pro computers. You may also use the *TCP/IP Scanner* tab to search your network for the computer you want, or enter its phone number on the *Dial Direct* tab to make a direct modem-to-modem connection. As long as you have been granted access you can connect to any computer that is running Timbuktu Pro.



## USING ADDRESS BOOKS

An address book is a collection of Timbuktu Pro addresses you can use to keep your favorite addresses organized. Once you have added an address to your address book, you don't have to re-enter it each time you connect to that computer. Simply select it and choose a service from the *Service* menu or the Button Bar.

To add addresses to an address book, first make sure the desired address book is open. To open an address book, choose its name from the *File* menu.

1. In the New Connection window, select a computer on the *TCP/IP Scanner* tab, enter an address on the *TCP/IP* tab, or enter a phone number on the *Dial Direct* tab.
2. From the *Service* menu, choose *Save in Address Book*.

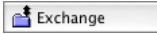
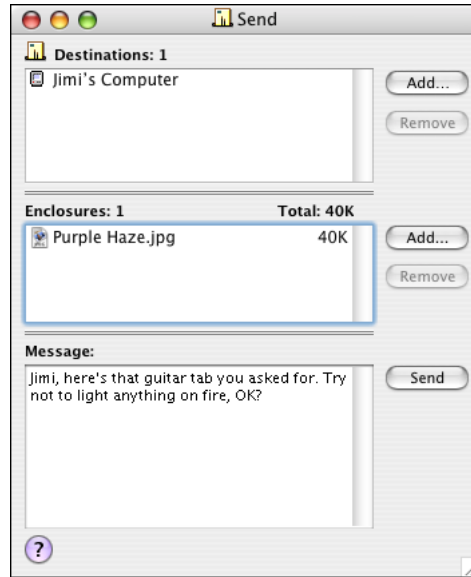
# USING TIMBUKTU PRO SERVICES



## USING SEND

The Send service lets you send messages, files, and folders to remote computers.

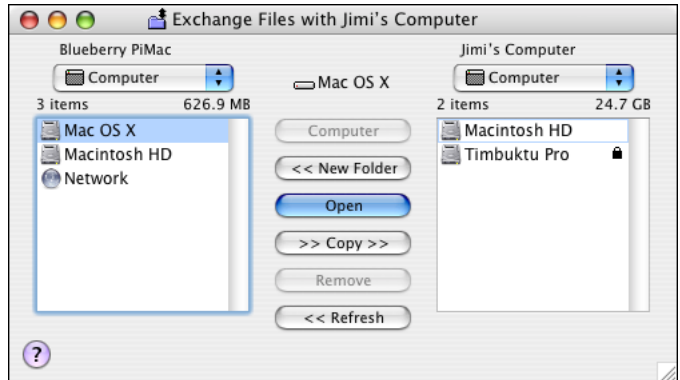
1. In the New Connection window, select the remote computer.
2. From the *Service* menu, choose *Send*. Or click the *Send* service button.
3. In the Log In dialog box, log in as a Registered User or Guest User, or ask for permission. The Send window is displayed.
4. Type a message in the *Message* panel.
5. To include files with your message, click the *Add* button. Or drag and drop files and folders from the desktop into the *Enclosures* area in the Send window.
6. In the Add Files or Folder dialog box, navigate to and select the files or folders you want to add, and click the *Add* button.
7. Click the *Send* button in the Send window to send the FlashNote and files.



## USING EXCHANGE

With the Exchange service, you can copy and move files and folders in both directions between your computer and another Timbuktu Pro computer.

1. In the New Connection window, select the remote computer.
2. From the *Service* menu, choose *Exchange*. Or click the *Exchange* service button.
3. In the Log In dialog box, log in as a Registered User or Guest User, or ask for permission. The Exchange window is displayed. The left panel lists the drives, folders, and files on your computer. The right panel lists the same information for the remote computer.
4. Locate the desired files or folders and drag them from the source panel to the desired folder in the destination panel.
5. When you have finished exchanging files, close the Exchange window.



## USING CONTROL OR OBSERVE

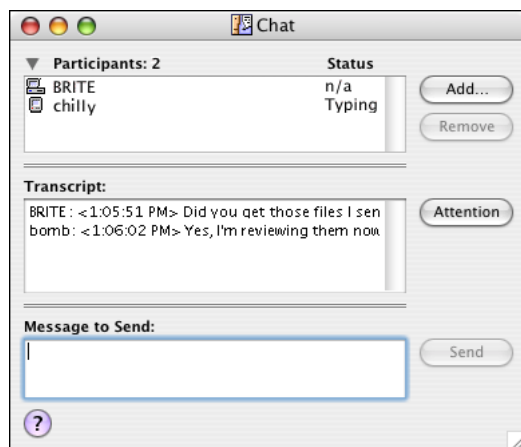
You can use Timbuktu Pro to control or observe a remote computer. The desktop of the remote computer is displayed in a window on your screen. When you control another computer, you can perform any of the tasks that you can perform locally, including opening applications and creating new files. When you observe another computer, you can watch its screen but you cannot control it.

1. In the New Connection window, select the remote computer.
2. From the *Service* menu, choose *Control* or *Observe*. Or click the *Control* or *Observe* service button.
3. In the Log In dialog box, log in as a Registered User or Guest User, or ask for permission. Timbuktu Pro displays the remote computer's desktop in a screen-sharing window. With the *Observe* option, you will be able to observe the screen only; with the *Control* option, you can use your mouse and keyboard to operate the remote computer. Click on a screen-sharing window to make it the active window. To return to your own computer, click outside the screen-sharing window.
4. To stop controlling or observing, close the screen-sharing window.

## USING CHAT

The Chat service lets Timbuktu Pro users post messages to one another interactively. You may chat with more than one remote user simultaneously.

1. In the New Connection window, select the remote computer.
2. From the *Service* menu, choose *Chat*. Or click the *Chat* service button.
3. In the Log In dialog box, log in as a Registered User or Guest User, or ask for permission. The Chat window is displayed.
4. Type your first message and press Return or click *Send*.
5. Your message is copied to the transcript panel in the upper part of the window and to the remote computer's Chat window.
6. The remote user's reply is displayed below your message in the transcript panel.
7. When you've finished chatting, click the *Disconnect* button. When either party disconnects, the session is ended.
8. Click the Close button in the upper-right corner to close the chat window.

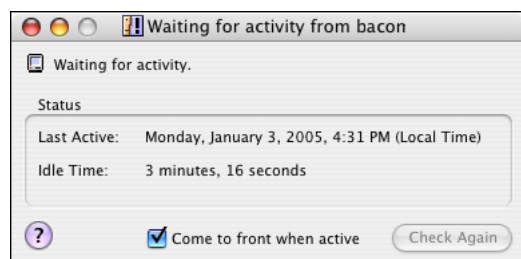


## USING NOTIFY

Timbuktu Pro's Notify service lets you leave a request to be notified when another Timbuktu Pro computer becomes active.

1. In the New Connection window, select the remote computer.
2. From the *Service* menu, choose *Notify*. Or click the *Notify* service button.
3. In the Log In dialog box, log in as a Registered User or Guest User, or ask for permission. The Notify window is displayed. "Waiting for activity" appears near the top of the window.
4. While you're waiting, you can work on tasks in other windows. You can minimize the Notify window, but don't close it.

Timbuktu Pro will play a sound and bring the Notify window to the front when the remote user presses a key or moves the mouse.



## USING INTERCOM

The Intercom service lets Timbuktu Pro users talk to each other through their computer's audio hardware.

1. In the New Connection window, select the remote computer.
2. From the *Service* menu, choose *Intercom*. Or click the *Intercom* service button.
3. In the Log In dialog box, log in as a Registered User or Guest User, or ask for permission. The Intercom window is displayed.
4. Begin speaking with the remote user.
5. You may click on other windows as you talk. The Intercom window does not automatically stay on top of the screen, but your Intercom connection will remain active.
6. When you've finished talking, click *Close*.

## USING INVITE

The Invite service allows you to invite other users to visit your computer. Specify a user to receive your invitation, then select a service and send the invitation to the remote user. The recipient can use the service immediately or decline your invitation by closing the service window.

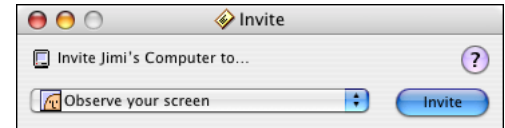
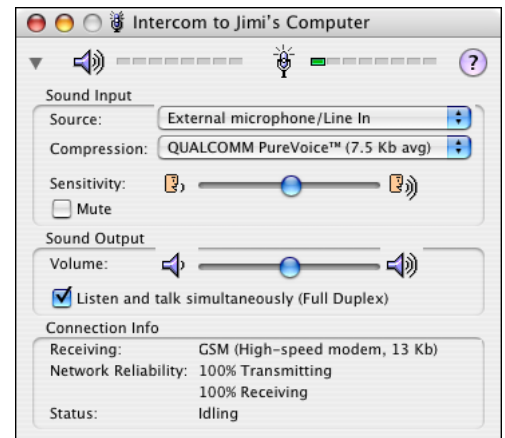
1. In the New Connection window, select the remote computer.
2. From the *Service* menu, choose *Invite*. Or click the Invite button on the Button Bar.
3. In the Log In dialog box, log in as a Registered User or Guest User, or ask for permission. The Invite window is displayed.
4. In the Invite window, specify the service you wish to invite the other user to access. Then click *Invite*.
5. The Invite window appears on the remote computer, displaying the service you invited the visitor to use. The invited visitor may begin using the service or close the window to cancel it.

## USING PROFILE

The Profile service allows you to generate a full system profile for the remote computer and save it as a text file on your Macintosh.

1. In the New Connection window, select the remote computer.
2. From the *Service* menu, choose *Profile*. Or click the *Profile* button on the Button Bar.
3. In the Log In dialog box, log in as a Registered User or Guest User, or ask for permission. The Profile window is displayed.
4. Specify a file name and location for the system profile to be saved on your local computer. Then click *Save*.
5. The system profile is generated on the remote computer and saved as a text file in the location you specified. When the process is complete, the Profile window indicates that the profile has been saved and displays the file name.

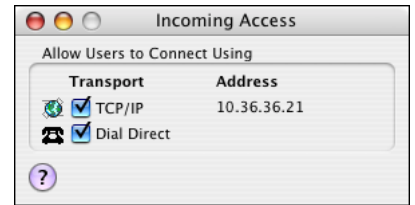
Click the *Open* button to open the saved system profile in your default text editor.



# SETTING UP INCOMING ACCESS

Visitors have access to your computer only after you've enabled one or more of the transports in the Incoming Access dialog box. You may also quickly enable and disable incoming access by selecting transports in the *Connection* menu.

1. From the *Setup* menu, choose *Incoming Access*.
2. In the Incoming Access dialog box, select or clear checkboxes to enable or disable incoming connections using each transport. Note that if you turn off a transport, you can still use that transport to make outgoing connections. Turning off a transport disables only incoming connections.
3. Close the Incoming Access dialog box.

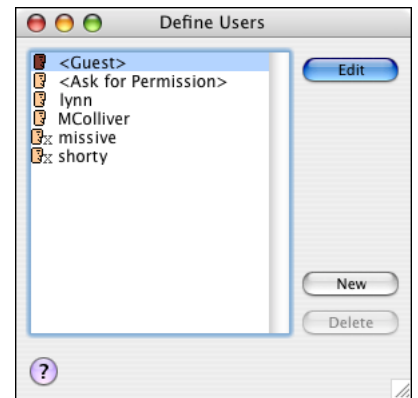


Other Timbuktu Pro users can now establish connections to your computer over the selected transports. However, Timbuktu Pro will *not* accept Dial Direct calls until you grant Dial Direct access to selected visitors in the Define Users dialog box.

## ASSIGNING USER ACCESS PRIVILEGES

The Define Users dialog box allows you to specify the services available to Guest Users and Ask for Permission Users. It also allows you to create and manage your Registered Users. To open the Define Users dialog box, click the *Setup* menu and choose *Define Users*.

When you grant a service to Guest Users, any Timbuktu Pro user may access that service on your computer without entering a password. To grant services to Guest Users, select *Guest* and click *Edit*. Assign the desired services to Guest Users by clicking them.

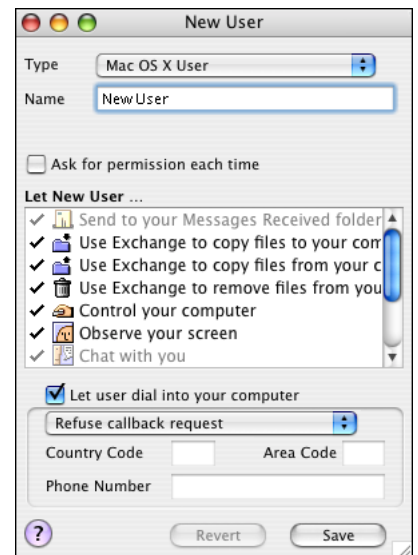


Granting services to Ask for Permission users makes it possible for visitors to request that service on a one-time basis. When the user requests permission, you can choose whether or not to admit them. To grant services to Ask for Permission users, select *Ask for Permission* and click *Edit*. Assign the desired services to Ask for Permission Visitors by clicking them.

When you create a Registered User account, you assign the Registered User an identity and a set of access privileges. Registered Users can enter their user name and password to access your computer using any of the services you assigned to the Registered User account, anytime Timbuktu Pro is running on your computer.

To add a new Registered User account, click the *New* button in the Define Users window. Then select the user type, enter the user name, specify a password (if required), and assign services.

- Mac OS X Users (and members of Mac OS X user groups) can make secure connections through SSH tunnels. They are known as *System-Authenticated Users* because they are authenticated at the OS level, rather than by Timbuktu Pro. They require Timbuktu Pro version 8, as well as a Mac OS X user name and password on *your* computer.
- Timbuktu Users use the same connection protocol used in previous versions of Timbuktu Pro. These Registered Users are authenticated by Timbuktu Pro when they connect. They may be using an older version of Timbuktu Pro, and they *do not* require Mac OS X access credentials on your computer.

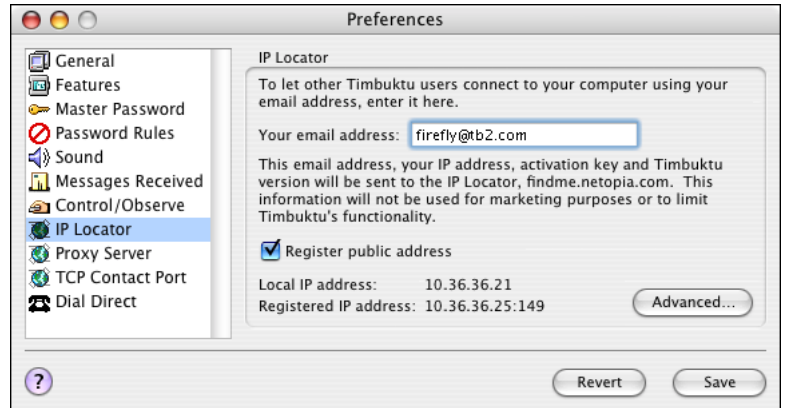


## ENABLING THE IP LOCATOR

When you set up Timbuktu Pro, you may wish to enter your email address on the *IP Locator* tab in the Preferences dialog box. When you specify an email address here, it is registered with the Internet Locator Server. Remote users can then connect to your computer by entering your email address on the *TCP/IP* tab in the New Connection window. Users will not need to know your IP address to make the connection.

1. From the *Setup* menu, choose *Preferences*.
2. On the *IP Locator* tab, enter your email address.
3. Click the *Advanced* button to override the default Internet Locator server or default IP address for your computer. Your network administrator will notify you if you need to change these settings.
4. Click *Save* to save your changes.

Your computer will be registered with the Internet Locator Server.



## DOCUMENTATION AND ONLINE HELP

The Timbuktu Pro *Getting Started Guide* is a comprehensive manual that covers installing, setting up, and using Timbuktu Pro. Timbuktu Pro's comprehensive online Help provides a variety of ways to answer your questions. It contains step-by-step instructions for all common procedures, as well as troubleshooting hints, keyboard shortcuts, and a glossary. To open the online Help, click the *Help* menu and choose *Timbuktu Help*. If a *Help* button is available in a window or dialog box, click it to display the online Help topic associated with that window.

## TECHNICAL SUPPORT

If you require technical support, please browse Netopia's Technical Notes and Frequently Asked Questions, available 24 hours a day on our Web site at <http://www.netopia.com/support/>. Most common questions and problems are addressed here.

If you are unable to resolve your issue using our online technical support, please use our online email form to send us a message. The form is at [http://www.netopia.com/support/contact\\_us.html](http://www.netopia.com/support/contact_us.html).

You can contact Netopia Customer Service on the Web, or by mail or fax:

Mail:

Netopia Customer Service  
6001 Shellmound Street  
Emeryville CA 94608  
USA

Fax: (510) 420-7609